

Handling Unacceptable Employee Behaviors

Employees whose behaviors appear to be incongruous with the rest of the team can be a challenge to say the least. When their performance, or lack of it, is added to your constantly overloaded daily activities, stress, and frustration may lead you to handle them in a way that merely exacerbates the situation. Regardless of how justifiable it may be, confrontation rarely gains a commitment to change anything. Complacency in these situations will be the poison that spoils the well.

Handling Unacceptable Employee Behaviors is a uniquely designed leadership program guaranteed to enhance your ability to turn your problem employees into productive ones. Learn what makes people perform at levels that are inconsistent with the established standards and practices of your organization. Add results-oriented techniques and strategies to your arsenal, to proactively handle tough situations before they happen and turn them around quickly before irreparable damage is done to the team.

Objectives:

After completing this course each attendee will be better prepared to deal with challenging employees effectively and learn the techniques and strategies to turn problem behaviors into productive ones.

During this one-of-a-kind training session each participant will enhance their ability to...

- determine who really is a difficult employee
- identify the true causes of difficult employee behaviors
- spot the 5 symptoms that indicate an employee could be headed for trouble
- differentiate between personality and performance problems
- examine the difference between employee compliance and commitment
- handle the litany of inane excuses and alibis employees use to justify poor performance.
- give feedback which gains a commitment to a change in behavior.
- And many more practical strategies

 **For Success Seminars!**

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